

IM Reference

In addition to our reference desk service, the Deane Law Library also offers IM reference help. You can use your favorite Instant Messenger (IM) service to ask a reference librarian a question.

We offer real-time virtual reference assistance through America Online Instant Messenger (AIM), Yahoo Messenger and MSN messenger.

Our online reference hours are the same as our reference desk hours, which are normally Monday to Thursday 8:00 a.m. - 9:00 p.m., Friday 8:00 a.m. - 5:00 p.m., Saturday 10:00 a.m. - 6:00 p.m. and Sunday 12:00 p.m. - 8:00 p.m.

When we receive your requests, we will make every effort to help you online. However, if we determine that your request needs to be discussed in person or is too complex to be handled online for some reason, we will suggest that you come to the reference desk for further help and may have to discontinue helping you online.

Live reference questions take precedence over IM or phone requests.

This service is only for the use of current Hofstra law students and faculty. For more information or to get our screenname, please call the Deane Law Library Reference desk at 516-463-5908.